# HOME AND CONTENTS CLAIM FORM



Allstate Underwriting Agencies Pty Ltd (ABN: 51 121 066 180) is an authorised representative (AR No: 000306153) of Allstate Insurance Pty Ltd (ABN: 82 073 267 053; AFSL 239010)

The issue or acceptance of this form is not to be construed as an admission of liability on the part of the Company.

Please provide complete details to the questions asked on this form.

## 1. Your Details

Policy Number	Expiry Date
Name of Insured	
Address	
Occupation of Insured	
Contact Name	

## 4. Incident Details

Date	of	Occurrence	

Time

Where did incident occur?

Please describe what happened

#### 5. Burglary/Theft

Was any part of the property broken into?

No - go to question 6	Yes - If yes, what Part?			
	Home Garage Shed			
How did they gain entry?				

## **2. Interested Parties**

Home Phone Number

Is the property you are claiming under a financial agreement, mortgage or lease?

Work / Mobile Number

	No		Yes
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If yes, provide Name of Financier

Contract Number:

## 3. Type of Claim

Burglary/Theft	Storm Damage
Fire	Glass Breakage
Money	Accidental Loss
Water Damage	Vandalism
Other, please specify	

#### 6. Police

Have you reported the incident to police?

No Yes - Provide details:

Police Station:

Date reported:

Police report number:

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### 7. Security Devices

Was any part of the home fitted with security devices?

No Yes - If yes, what type of devices?

#### 8. Loss reduction

What steps or action have you taken to recover or reduce your loss?

## 9. Responsible party

Do you know the name and address of anyone who may be responsible for this incident?

No Yes - If yes, please provide details.

Name:

Address:

If damage caused by vehicle please provide:

Make:

Registration No:

Colour:

Model:

Name of Insurer:

#### **10. Witnesses**

Name:

Address:

Phone Number:

### 11. Ownership and Other Insurance

Are you the sole owner of the lost or damaged property?

No Yes - If no, provide details:

Are you able to make a claim with another insurance company or health fund for any of the property you are claiming now?

No Yes - If yes, please provide details:

Name of Insurer/Fund:

Policy Number:

#### **12. Previous Claims**

In the last three years have you had any property (apart from your vehicle or boat) damaged, lost or stolen?

No Yes - If yes, please provide details:

## 13. Goods and Services Tax (GST)

You will be liable for GST on a claim settlement if you do not disclose, or understate, your input tax credit.

Please complete the declaration below (a & b) to advise us of your GST status.

a) I declare that the items claimed on this form are used solely for: Private/ Domestic purposes

Business purposes – Goods that you use for earning your income (ie a Tax deduction is received ) are not covered away from your location

b) Please provide details of your GST Status:

Not entitled to Input Tax Credit

Entitled to	%	Input Ta	x Credit
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If you are entitled to an Input Tax Credit, please provide your A.B.N.:

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## 14. Schedule

Please provide full details of your loss.

Description of Property lost/damaged/stolen	Year Purchased	Replacement value	Cost of repairs (if damaged)	Amount claimed

To avoid delays in processing your claim, please attach all original repair invoices, receipts or replacement quotes to this form. Proof of ownership is required for stolen or lost items i.e. original purchase invoices, receipts, valuations etc.

#### **15. Claims Procedure**

What you need to do:

- Take every reasonable precaution to prevent further loss, damage, cost or liability;
- Notify the police as soon as possible if the incident involves theft, attempted theft, malicious acts, civil unrest or impact by a vehicle;
- Notify us as soon as possible about the claim;
- Assist us to manage the claim. This may include us inspecting your Home, interviewing you, or you providing written statements to us under oath;
- Provide us with all reasonable proof that we require in respect of lost or damaged items claimable under this policy;
- Keep items that have been damaged and make them available for inspection or assessment of repair costs;
- Allow us to take possession of damaged property that is the subject of a claim;

You must not:

- Admit guilt, fault, or liability (except to the Police);
- Approve any repairs or arrange replacements (other than emergency repairs reasonably necessary to protect your Home or Contents against further loss or damage);
- Dispose of any damaged property.

#### 16. Funds Transfer

In order that we may transfer settlement funds direct to your account we request that you provide your banking details.

Account Name:

Bank:

BSB No:

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Account No:

#### 17. Declaration

- 1. I/We will notify Allstate immediately where this claim is for lost or stolen property and any of it is found.
- 2. I/We certify that the information given in this form is truthful accurate and complete. No information likely to affect this claim has been withheld. I/We understand that this claim may be refused if information is untrue, inaccurate or concealed.
- 3. I/We authorise Allstate to give to, or obtain from, other insurers or any insurance reference bureau, any information relating to this claim or any other claim made by me/us or any insurance held by me/us.

Signature of Insured:

Date: